

## HOW TO APPEAL A HOSPITAL DISCHARGE

You have the right to appeal a discharge if you or a loved one is being discharged from a hospital or referred to an RCFE after a hospital stay as part of your recovery and you believe it is **UNSAFE** for you to leave.

**Call Livanta toll free to appeal the discharge**

1-877-588-1123

Mon.–Fri. 9am to 5pm, Sat.–Sun. 11am to 3pm

24 hour voicemail 1-855-887-6668 (TTY)

If you have coverage questions about Medicare or MediCAL, supplemental insurance, or Part D drug coverage call the **Health Insurance Counseling and Advocacy Program** (HICAP) at 800-434-0222 (toll-free). They will connect you to the HICAP office in your county.



For information about the **Empowered Elder Program**, call CARA toll free: 1-877-223-6107  
[www.californiaalliance.org](http://www.californiaalliance.org).



In San Francisco, call the Community Living Campaign: 1-415-821-1003  
[www.sfcommunityliving.org](http://www.sfcommunityliving.org)