

Apple Mobile Device Training

Session 1: Welcome to your
iPhone or iPad





Breakdown of Sessions

Mondays (10:00am – 12:00pm) Thursdays (3:30pm – 5:30pm)

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- **Session 2: Apple ID & Backups**
- **Session 3: Apps & Settings**
- **Session 4: Settings (Continued)**
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- **Session 15: Other Useful Apps & Websites**





Download Class Materials

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Today's Goals

- **iPhone & iPad Tour**
 - **Wake/Unlock**
 - **Buttons**
 - **Lock Screen vs. Home Screen**
 - **Turning Off Device**
 - **Audio & Speakers**
 - **Switch Orientation**
- **Gestures**
- **Meanings of Status Icons**
- **Control Center**
- **Charging the Battery**
- **Cleaning & Maintaining the Device**



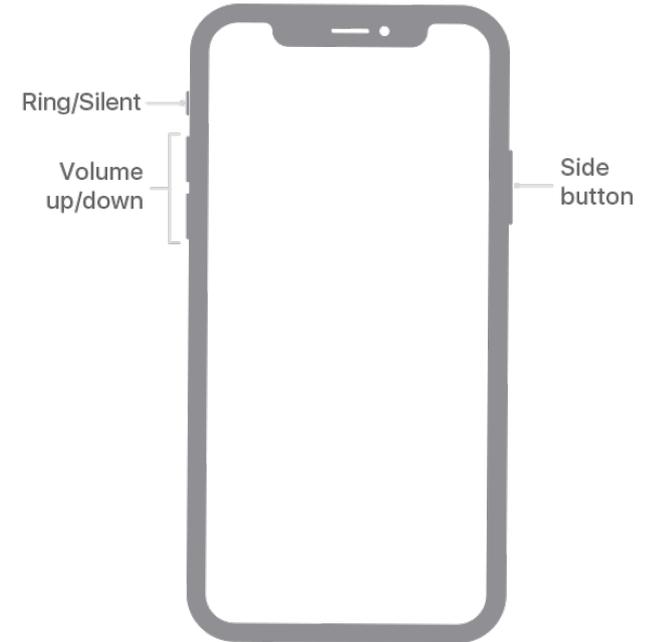
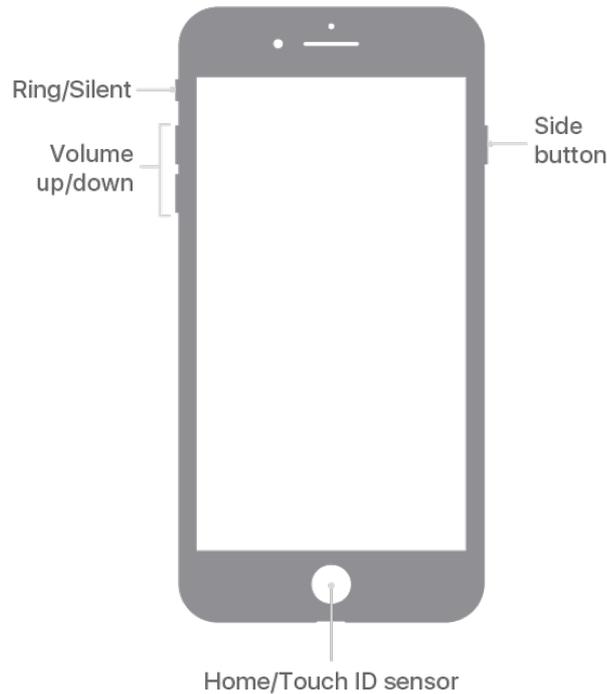
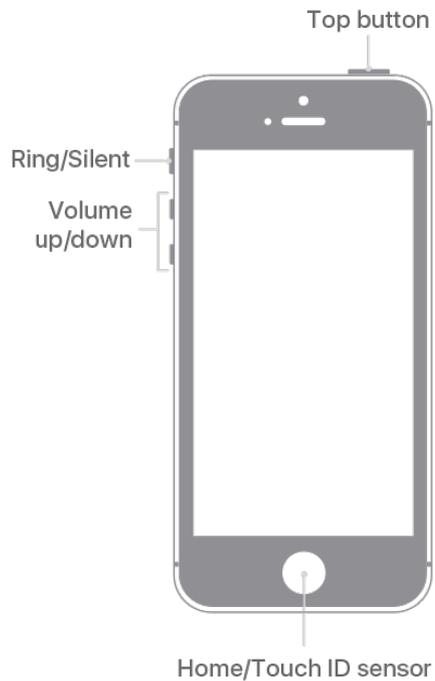


Wake & Unlock

- iPads & iPhones go to “sleep” and turn off their display to save power when you’re not using them. After enough time has passed when you haven’t used the touch screen, the device will go to “sleep” & lock itself.
- This also works as a Security feature if you ever lose your device.
- To Wake the iPad or iPhone, press either the Side Button or Home Button, then enter the passcode for your iPad when prompted on the screen.
(Depending on your model, you can activate Touch ID or Face ID in Settings to use your finger print or face to unlock your device.)
- If your device is off; to turn it on, press & hold the Side Button.
- Turning off your device depends on the model...
 - For certain older models press & hold Top/Side Button. Then swipe your finger within the pop-up window when prompted on the screen.
 - For newer models press & hold both the Top/Side Button & one of the volume buttons at the same time. Then swipe your finger within the pop-up window when prompted on the screen.



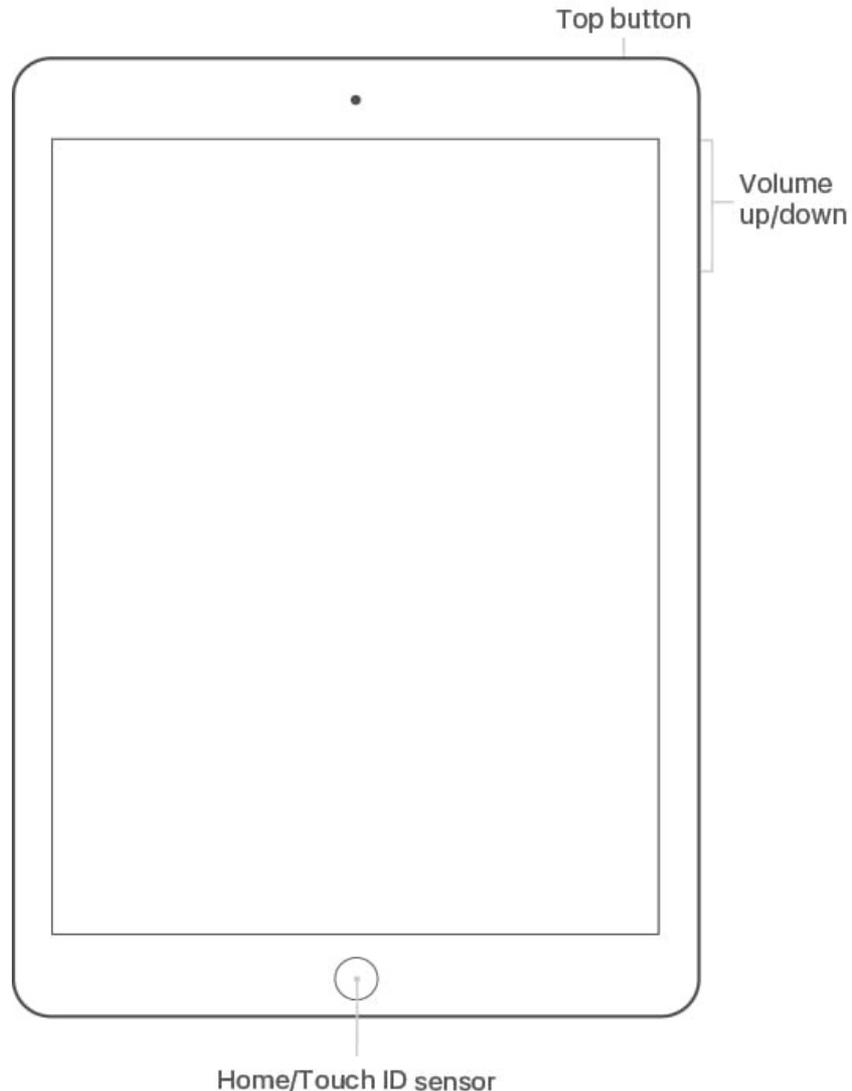
iPhone Buttons





iPad Buttons

Newest models no longer have a Home Button/Touch ID Sensor, they use face recognition software and a 'swipe up' gesture to unlock the iPad. However, you can still use your Passcode to unlock the device as well.





Lock Screen

Your Passcode may be only 4 digits long depending on how you've saved it in Settings. If you forget your Passcode you will have to completely erase your device in order to use it again. Take extra care never to forget your Passcode. *Even if you've set up Touch or Face ID in your device, you'll be periodically required to enter your passcode as an extra security layer.*





Home Screen



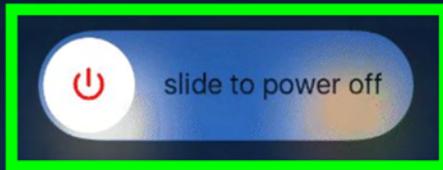
Press the Home Button to go back to the Home Screen. If your model doesn't have a Home Button, simply swipe in an upwards motion from the very bottom of your screen.

← Dock





Turning off Device



On most iPhones you'll have the ability to set up a "Medical ID" from this area of your device that can be accessed by Medical professionals in the event you cannot speak for yourself. You can also quickly send an "Emergency SOS" to 911.





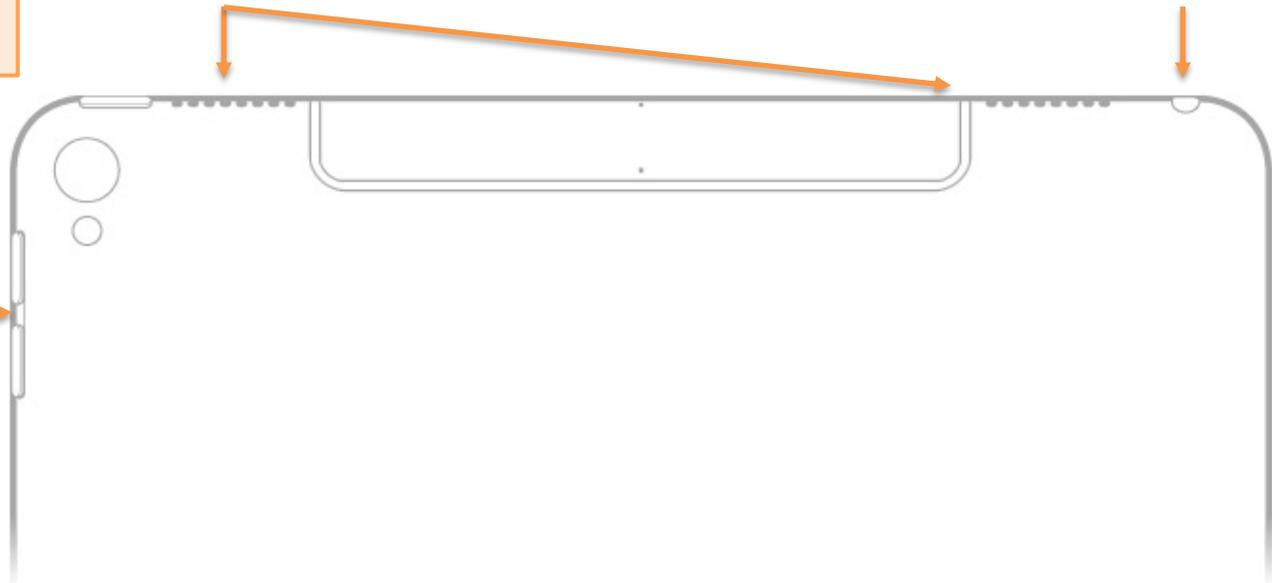
Audio for Mobile Device

Exact location on your device may vary depending on model.

Speakers

Audio Port for a Headset
(newer models will no longer have this port, the charging port doubles as audio)

Volume buttons





Switching Orientation





Basic Gestures

Tap. Touch one finger lightly on the screen.

Touch and hold. Touch and hold items in an app to preview contents and perform quick actions. On the Home Screen, touch and hold an app icon briefly to open a quick actions menu.

Swipe. Move one finger across the screen quickly.



Scroll. Move one finger across the screen without lifting. For example, in Photos, you can drag a list up or down to see more. Swipe to scroll quickly; touch the screen to stop scrolling.

Zoom. Place two fingers on the screen near each other. Spread them apart to zoom in, or move them toward each other to zoom out. You can also double-tap a photo or webpage to zoom in, and double-tap again to zoom out.





Meaning of Icons

Status icon



What it means

Wi-Fi Device has a Wi-Fi internet connection. The more bars, the stronger the connection.



Cell signal iPhone (or iPad + Cellular models) is in range of the cellular network. If there's no signal, "No service" appears.



Airplane mode Airplane mode is on. Non-wireless features are available, but wireless functions may be disabled.



Meaning of Icons

Status icon



What it means

Focus/Do Not Disturb Do Not Disturb is turned on, and your device will not make any noises or present any notifications until it is turned off.



Orientation lock Screen orientation (horizontal vs. vertical) is locked to the orientation you are currently viewing.



Location Services An app is using Location Services in device.



Alarm An alarm is set in device for that day.



Meaning of Icons

Status icon

What it means



Battery Shows the battery level or charging status.



Battery Charging Shows the device battery is charging.

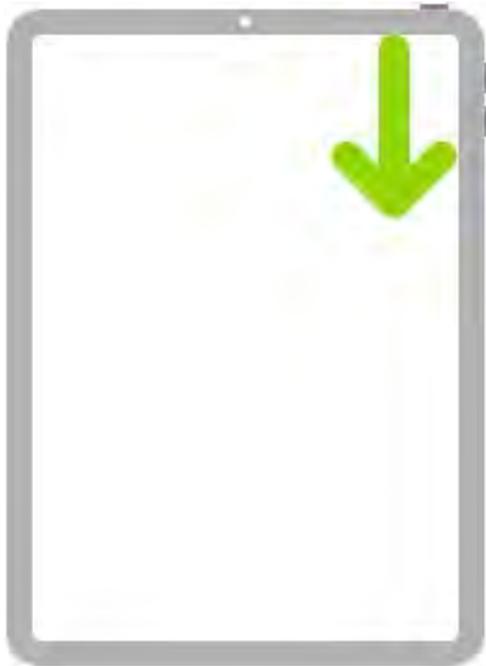


Activity There is something that is loading or in progress in the device. Some third-party apps (not owned by Apple) use this icon to show app activity/progress as well.



Access the Control Center

Gesture

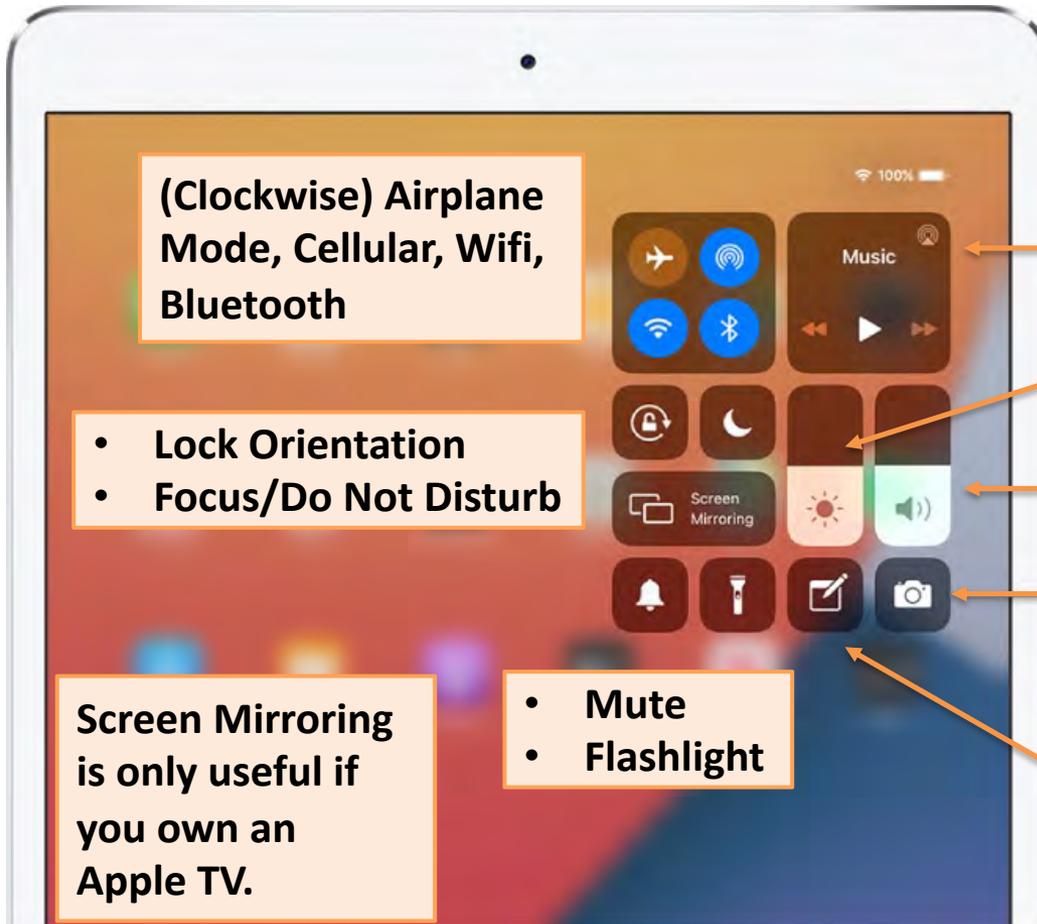


Description

Quickly access controls. Swipe down from the top-right corner to open Control Center; touch and hold a control to reveal more options. To add or remove controls, go to Settings > Control Center.



What is Control Center?



(Clockwise) Airplane Mode, Cellular, Wifi, Bluetooth

- Lock Orientation
- Focus/Do Not Disturb

Screen Mirroring is only useful if you own an Apple TV.

- Mute
- Flashlight

Displaying whatever is most recent audio played

Increase Screen Brightness

Increase Audio Volume

Touch and hold to see Camera options.

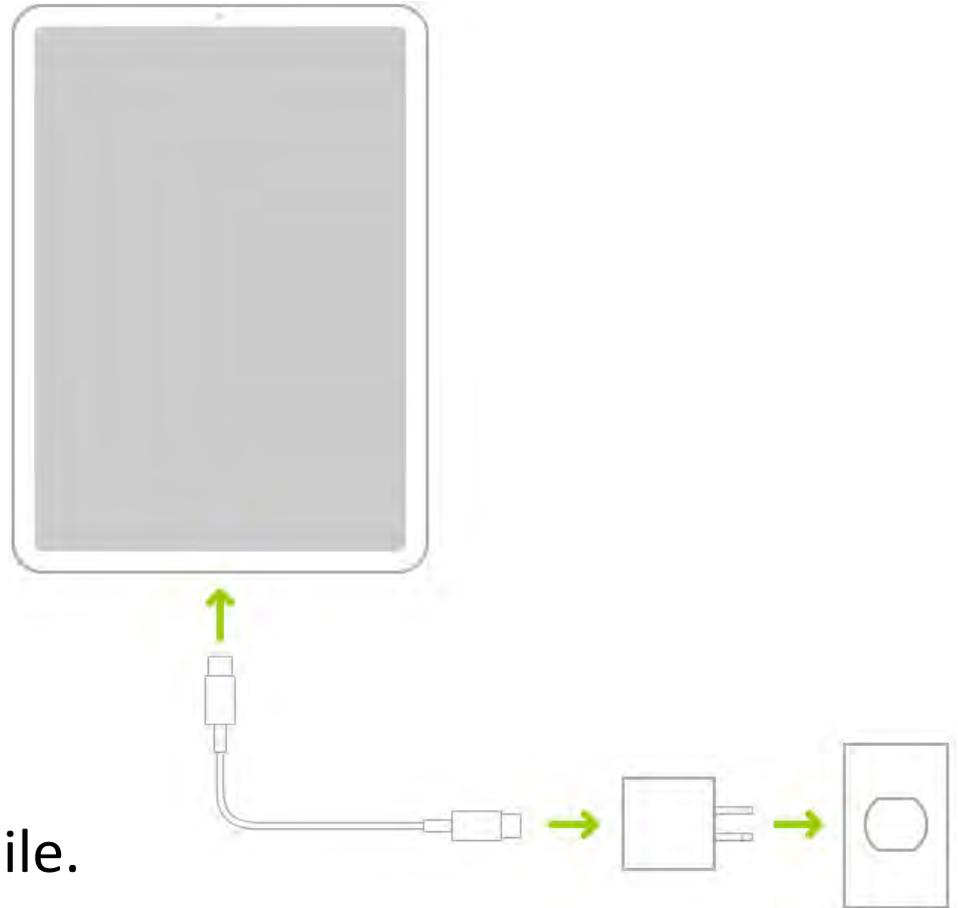
Quickly access the Notes app





Plug in to Charge

- Battery percentage will be displayed in the top right corner of screen.
- Best practice is to charge device when showing 20% battery or below.
- Best practice is to not use device while it is charging.
- Best practice is to turn off device for at least a few minutes every once in awhile.





Low Power Mode

- If Battery reaches 20% or lower, device will ask if you'd like to turn on "Low Power Mode."
- This will help maximize battery usage until you are able to plug device in to charge.
- "Low Power Mode" will automatically turn back off when device is charged to 80%.





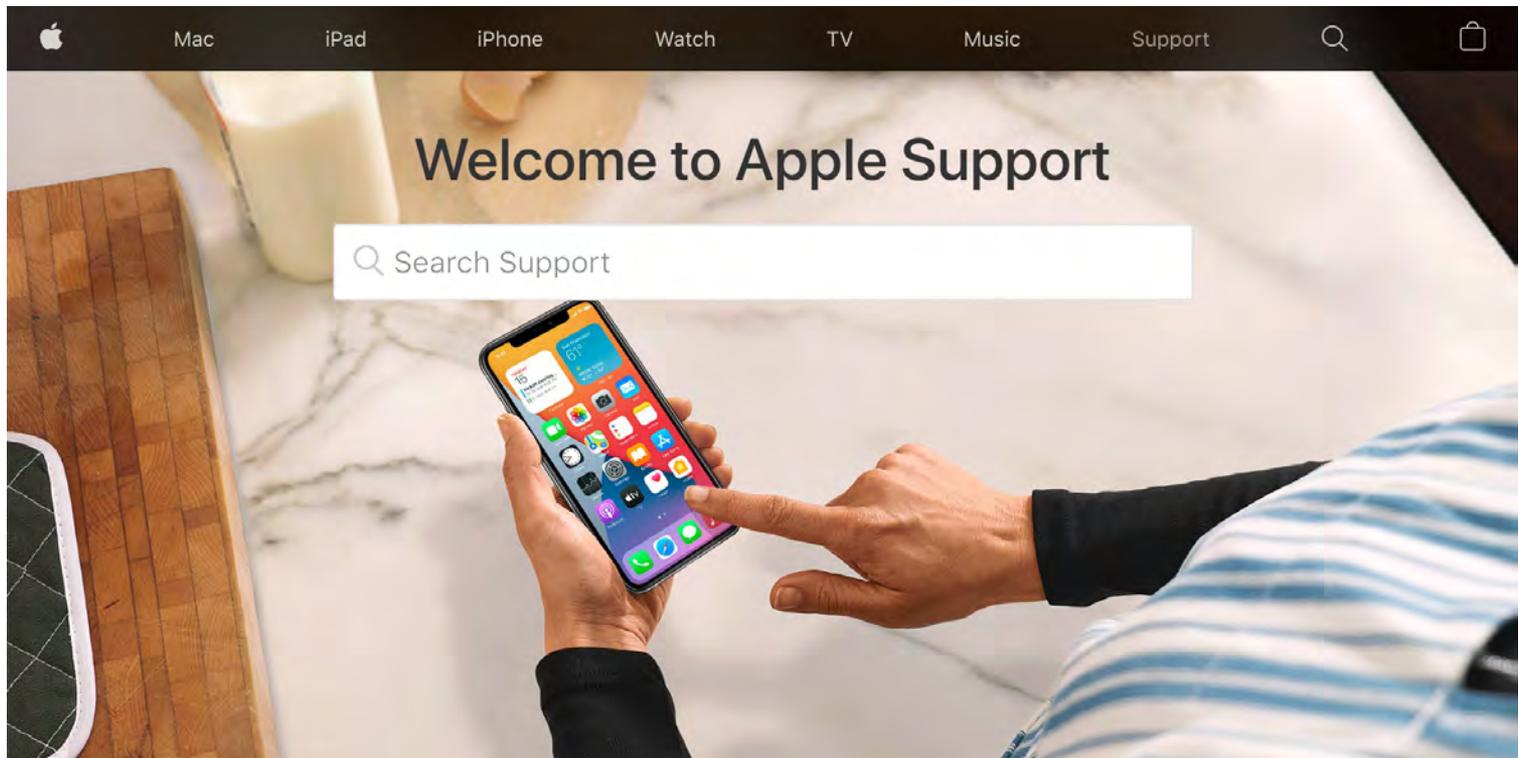
Clean & Maintain

- Use a microfiber cloth to wipe clean the device screen (same cloth used to clean eye glasses).
- You shouldn't need to spray device for cleaning, but if you do, **NEVER** use household cleaners or water to clean a device. **ONLY** use cleaners specifically made for cleaning technology. You would then spray the microfiber cloth, **NEVER** spraying cleaner directly onto the device.
- **NEVER** allow any kind of moisture onto device.
- Keep away from prolonged exposure to direct sunlight.



More Questions?

support.apple.com





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