Apple Mobile Device Training

Session 7: Passcode, Touch ID & Face ID

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Last updated 11/4/21

Breakdown of Sessions

Mondays (10:00am – 12:00pm) Thursdays (3:30pm – 5:30pm)

- **Session 1: Welcome to your iPhone or iPad**

- **Session 2: Apple ID & Backups**

- **Session 3: Apps & Settings**

- **Session 4: Settings (Continued)**

- **Session 5: Settings (Continued)**

- **Session 6: Settings for Third Party Apps & Voice Activation**

- **Session 7: Passcode, Touch ID & Face ID**

- **Session 8: Communicating on your Device**

- **Session 9: The Camera & Photos App**

- **Session 10: Mail App & your Email Address**

- **Session 11: Searching the Internet with the Safari App**

- **Session 12: Productivity Apps**

- **Session 13: Productivity Apps (Continued)**

- **Session 14: How to Troubleshoot & Reset your Device if needed**

- **Session 15: Other Useful Apps & Websites**

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Download Class Materials

Go to https://sfcommunityliving.org/learn-skills/computer-training/, look through our Tech Help Desk class schedules for all online classes hosted by Community Living Campaign.

- **Here you can also download printable copies of the class materials used for today's lesson & all other planned lessons on CLC's Tech schedule.**

Today's Goals

- What are **Passcode, Touch ID & Face ID**?

- Adjusting **Passcode & ID** Settings

What is a Passcode?

- **A Passcode is the key used to unlock your device or confirm your identity before performing certain features** *(like an online purchase or security settings change)*.
- **You are not required to set a Passcode for your device, however it is highly recommended to do so for the safety & security of your personal information within the device.**
- **You can change or turn on/off the Passcode at any time.**

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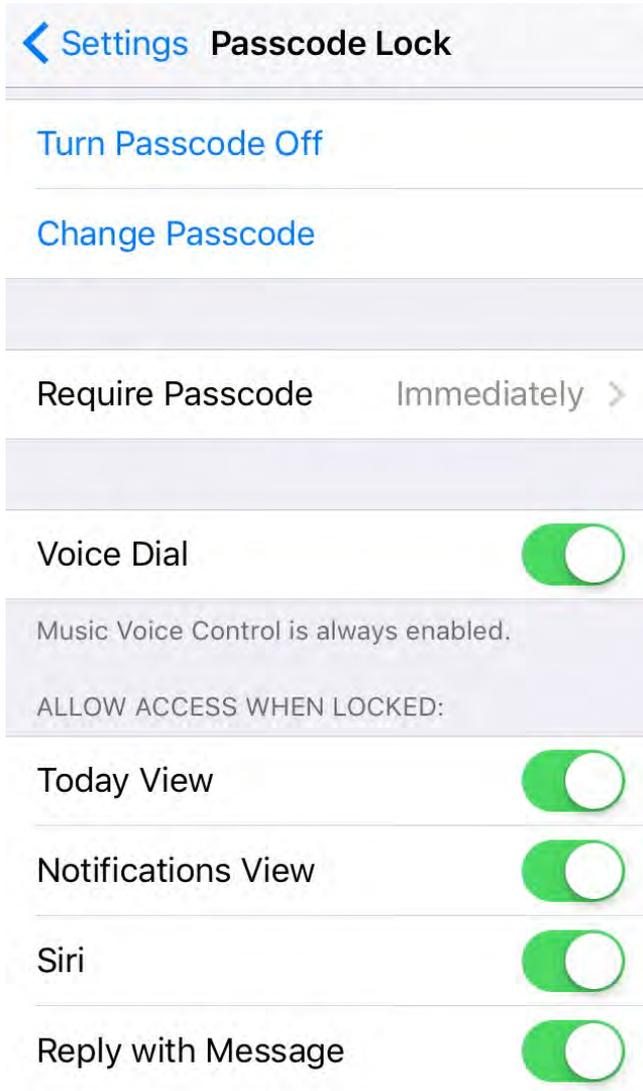
Passcode Settings

To find the Passcode settings, Open the Settings App & tap "Passcode" *(depending on the model of your device, this area of Settings may read as "Touch ID & Passcode" or "Face ID & Passcode")*.

Settings

General	>
Display & Brightness	>
Wallpaper	>
Sounds	>
Siri	>
Passcode	>
Battery	>
Privacy	>
iTunes & App Store	>
Contacts	

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Passcode Settings

On the next screen you can; turn on/off your Passcode, change it, adjust how quickly after you lock your device it is then required to be entered in order to unlock the device, turn on/off using your voice to dial a call *(Siri)*, and more.

‹ Settings Passcode Lock

Turn Passcode Off

Change Passcode

Require Passcode   Immediately ›

Voice Dial

Music Voice Control is always enabled.

ALLOW ACCESS WHEN LOCKED:

Today View

Notifications View

Siri

Reply with Message

Passcode Settings

If you scroll further down the list of Passcode settings, you can turn on/off what is accessible on your Lock Screen. "Today View" shows your calendar events, weather, traffic updates & more. "Notifications View" shows your notifications. "Siri" is another area in settings to allow Siri on your Lock Screen. "Reply with Message" allows you to reply to incoming or missed calls with text messages from your Lock Screen. "Home Control" allows you to interact with your other home smart devices from your lock screen. "Wallet" allows you to use Apple Pay from your Lock Screen. "Erase Data" is the security feature that erases your device completely after 10 failed passcode attempts in a row.

‹ Settings **Passcode Lock**

ALLOW ACCESS WHEN LOCKED:

Today View

Notifications View

Siri

Reply with Message

Home Control

Wallet

Erase Data

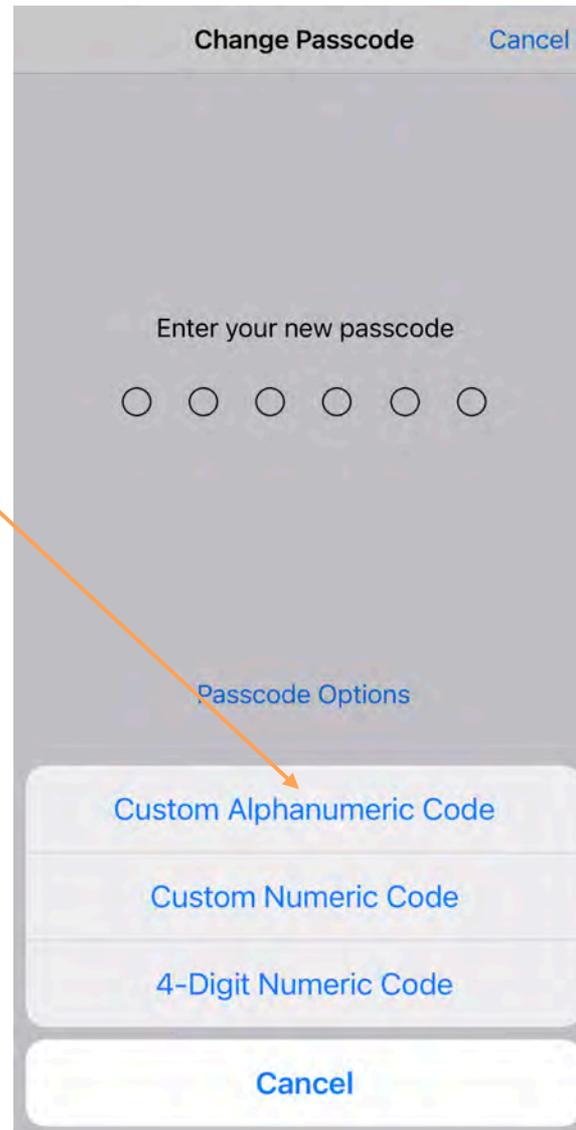Erase all data on this iPhone after 10 failed passcode attempts.

Data protection is enabled.

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Saving a Passcode

When saving or changing a Passcode for your device, you have the option of choosing a "Custom Alphanumeric Code" *(a password with no limits that can have numbers, letters or symbols)*, "Custom Numeric Code" *(a number code of any length)* or a "4-Digit Numeric Code."

Change Passcode   Cancel

Enter your new passcode

○ ○ ○ ○ ○ ○

Passcode Options

Custom Alphanumeric Code

Custom Numeric Code

4-Digit Numeric Code

Cancel

What is Touch ID?

- **Touch ID is the ability for some Apple devices to scan a finger print in order to unlock your device or confirm your identity before performing certain features** *(like an online purchase or security settings change)***.**
- **You are not required to set a Touch ID for your device, however it is highly recommended to do so for the safety & security of your personal information within the device.**
- **You are also not required to have a Passcode, but if you activate the Touch ID feature your device will now require you to create a Passcode.**
- **You can change or turn on/off the Touch ID at any time.**
- **You can save up to 5 separate finger print scans in order to use different fingers** *(or toes)* **for the Touch ID feature.**
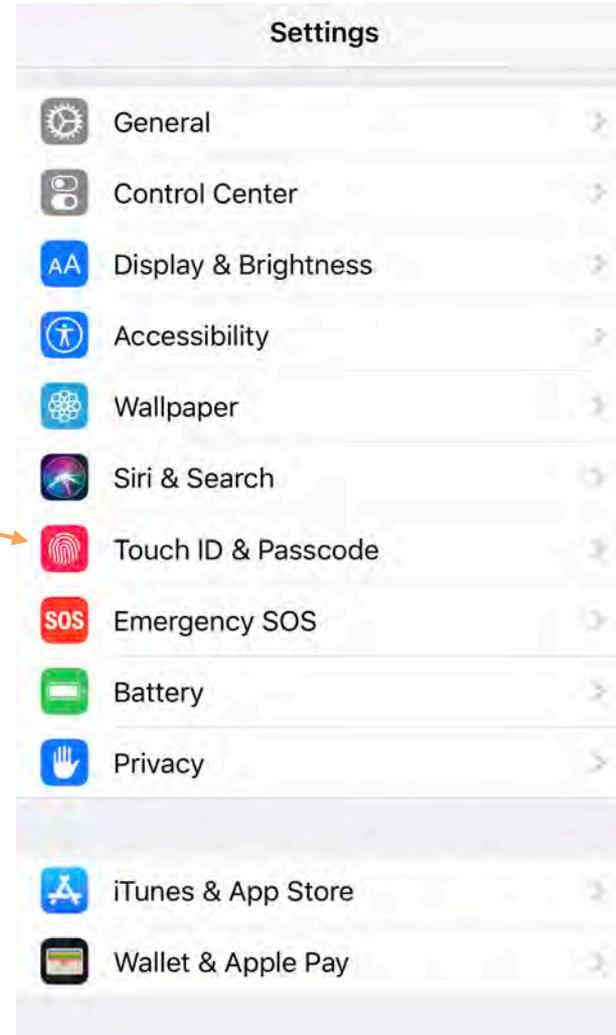
Touch ID Settings

To access Touch ID settings; open the Settings App & then tap "Touch ID & Passcode" *(You will only see "Touch ID" in your Settings App if your device is capable of using the Touch ID feature)*.

Settings

General
Control Center
Display & Brightness
Accessibility
Wallpaper
Siri & Search
Touch ID & Passcode
Emergency SOS
Battery
Privacy

iTunes & App Store
Wallet & Apple Pay

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Touch ID Settings

If you have a Passcode on your device, you will first need to enter it in order to proceed. On the next screen you will need to tap "Add a Fingerprint" in order to activate this feature.

‹ Settings **Touch ID & Passcode**

USE TOUCH ID FOR:

iPhone Unlock

iTunes & App Store

Apple Pay

Password AutoFill

FINGERPRINTS

Add a Fingerprint...

Turn Passcode Off

Change Passcode

Require Passcode   Immediately ›
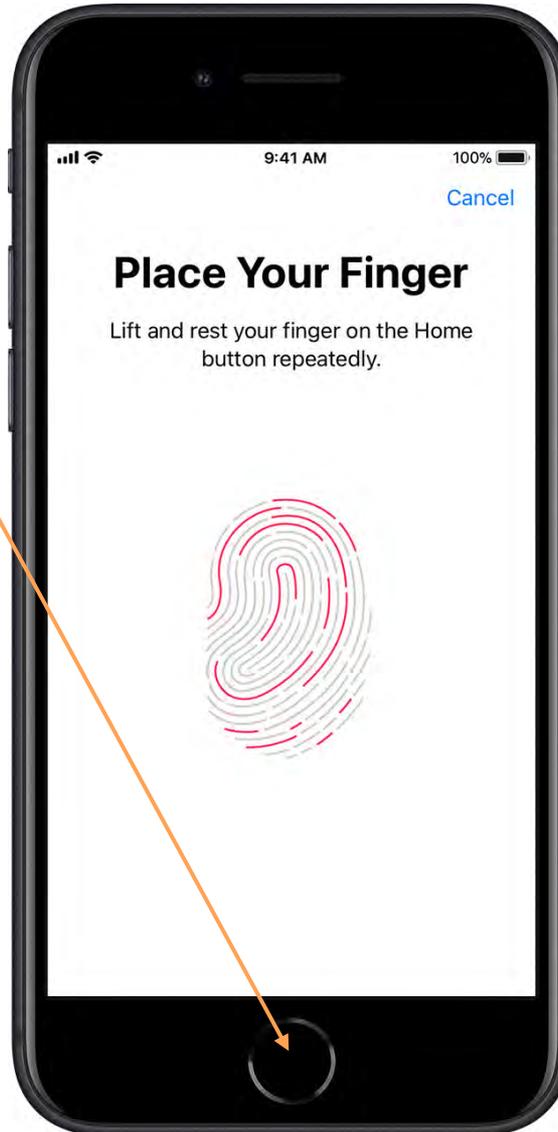
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Saving a Touch ID

To save a fingerprint; tap "Add Fingerprint Scan" & then follow the prompts by placing *(not clicking)* your finger on the Home Button. When asked to "adjust your grip" on the next screen, tap "Continue" & move your same finger in different positions on the Home Button *(for example; horizontally instead of vertically, and the finger tip instead of finger pad)*.

Place Your Finger

Lift and rest your finger on the Home button repeatedly.

Adjust Your Grip

Keep going to capture the edges of your print.

Continue

Cancel

9:41 AM   100%

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Touch ID Settings

When finished saving your fingerprint, you will automatically return to your Settings App, where you can turn on/off different features for Touch ID, add up to 5 total fingerprints, rename previous fingerprints & delete them.
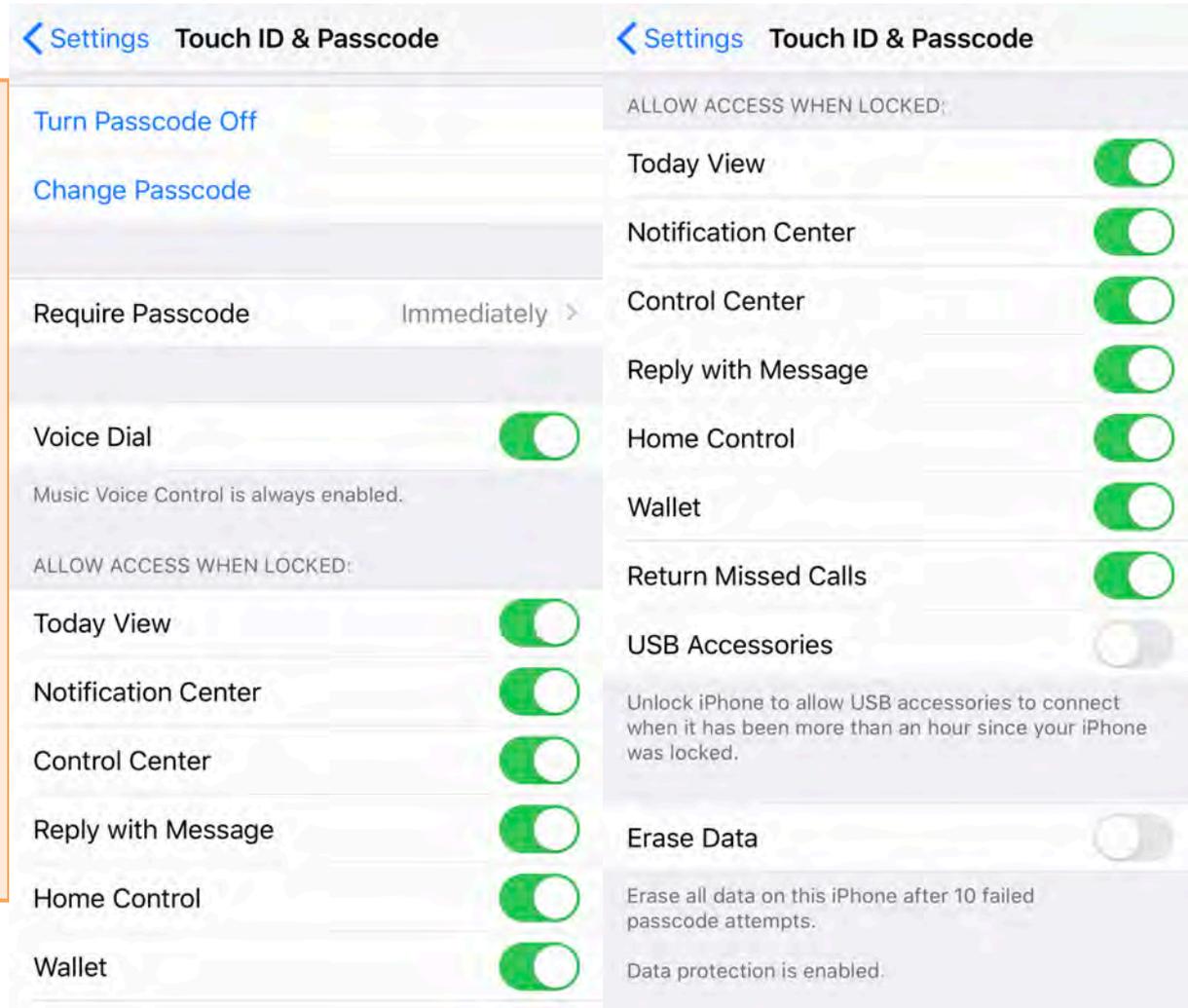
Touch ID Settings

If you scroll further down the list of Touch ID & Passcode settings, you will see that the same setting options are available here as previously shown for Passcode settings. The only additions are turning on/off access to "Control Center" & "Return Missed Calls" from your Lock Screen, & connecting to Third Party "USB Accessories" without needing to unlock your device.

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What is Face ID?

- **Face ID is the ability for some Apple devices to scan your face in order to unlock your device or confirm your identity before performing certain features** *(like an online purchase or security settings change)***.**
- **You are not required to set a Face ID for your device, however it is highly recommended to do so for the safety & security of your personal information within the device.**
- **You are also not required to have a Passcode, but if you activate the Touch ID feature your device will now require you to create a Passcode.**
- **You can change or turn on/off the Face ID at any time.**
- **You can save up to 2 separate face scans in order to use different appearances for the Face ID feature** *(perfect for make-up users, eye-glasses users, facial hair changes, etc.)***.**

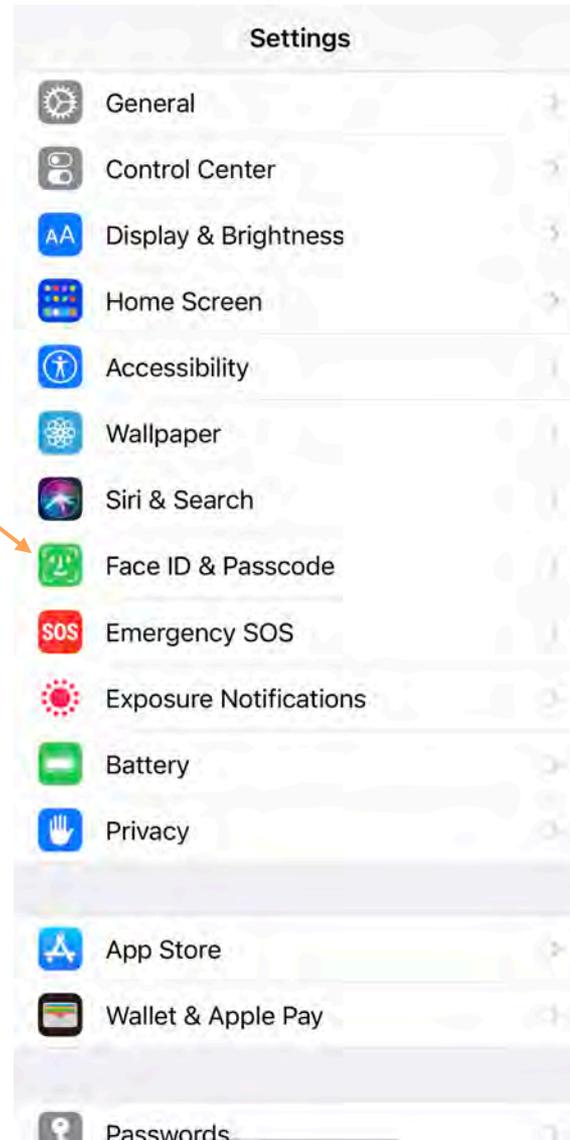**COMMUNITY**
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Face ID Settings

To access Face ID settings; Open the Settings App & then tap "Face ID & Passcode" *(You will only see "Face ID" in your Settings App if your device is capable of using the Face ID feature)*.
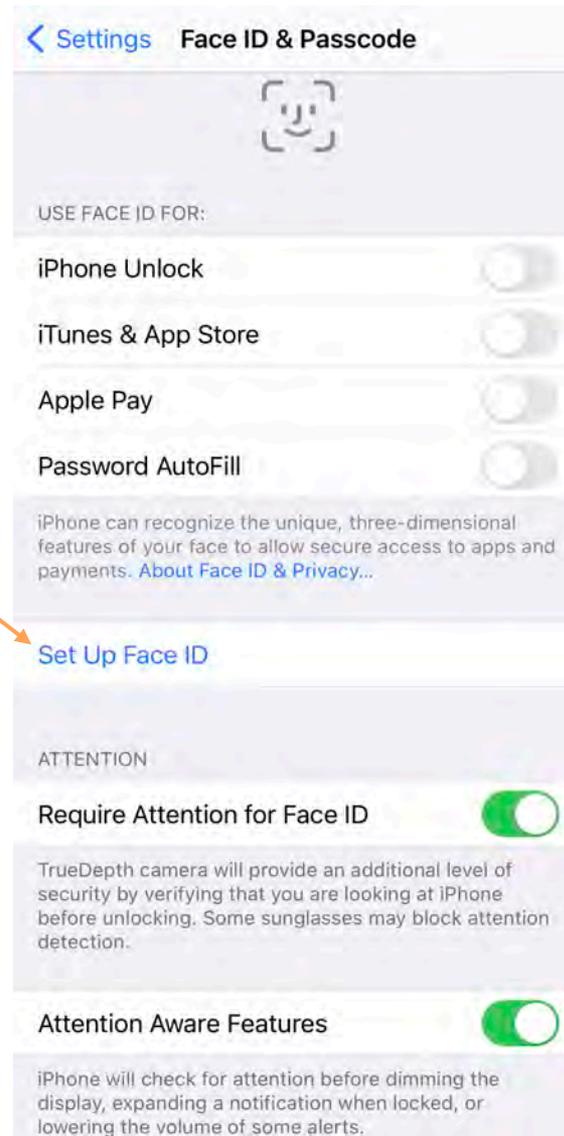
Face ID Settings

If you have a Passcode on your device, you will first need to enter it in order to proceed. On the next screen, you will need to tap "Set Up Face ID" in order to activate the feature in your device.

< Settings   Face ID & Passcode

USE FACE ID FOR:

iPhone Unlock

iTunes & App Store

Apple Pay

Password AutoFill

iPhone can recognize the unique, three-dimensional features of your face to allow secure access to apps and payments. About Face ID & Privacy...

Set Up Face ID

ATTENTION

Require Attention for Face ID

TrueDepth camera will provide an additional level of security by verifying that you are looking at iPhone before unlocking. Some sunglasses may block attention detection.

Attention Aware Features

iPhone will check for attention before dimming the display, expanding a notification when locked, or lowering the volume of some alerts.
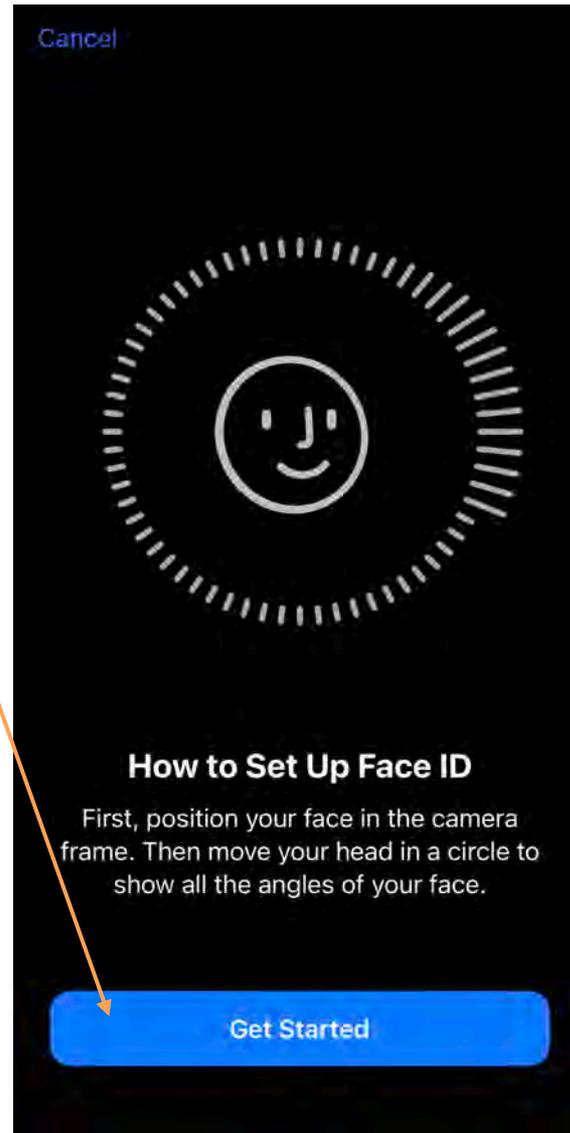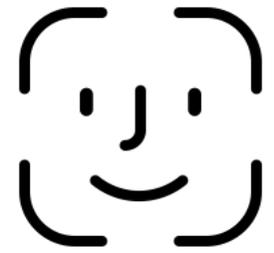
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Saving a Face ID

On the next screen you must tap "Get Started", then follow the two prompts to position your face in the center of the circle on your screen & very slowly tilt your face in a complete circle *(this allows your camera to record all angles of your face)*.

Cancel

How to Set Up Face ID

First, position your face in the camera frame. Then move your head in a circle to show all the angles of your face.

Get Started

Face ID Settings

When finished saving your Face ID, you will automatically return to your Settings App, where you can turn on/off different features for Face ID, allow/deny other Third Party Apps to use Face ID, "Set Up an Alternate Appearance" or "Reset Face ID" entirely.

‹ Settings   **Face ID & Passcode**

USE FACE ID FOR:

iPhone Unlock

iTunes & App Store

Apple Pay

Password AutoFill

Other Apps   3 Apps ›

iPhone can recognize the unique, three-dimensional features of your face to allow secure access to apps and payments. About Face ID & Privacy...

Set Up an Alternate Appearance

In addition to continuously learning how you look, Face ID can recognize an alternate appearance.

Reset Face ID

ATTENTION

Require Attention for Face ID

TrueDepth camera will provide an additional level of security by verifying that you are looking at iPhone
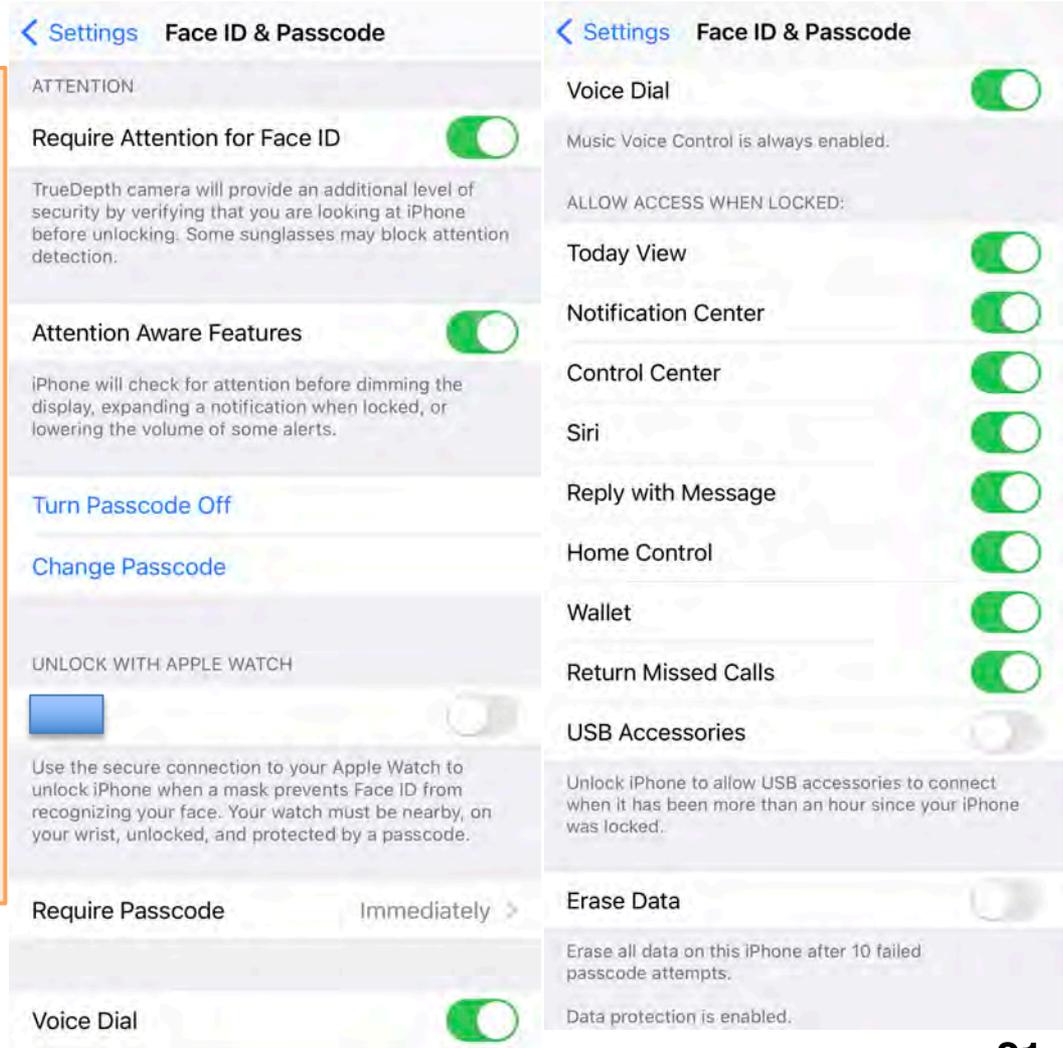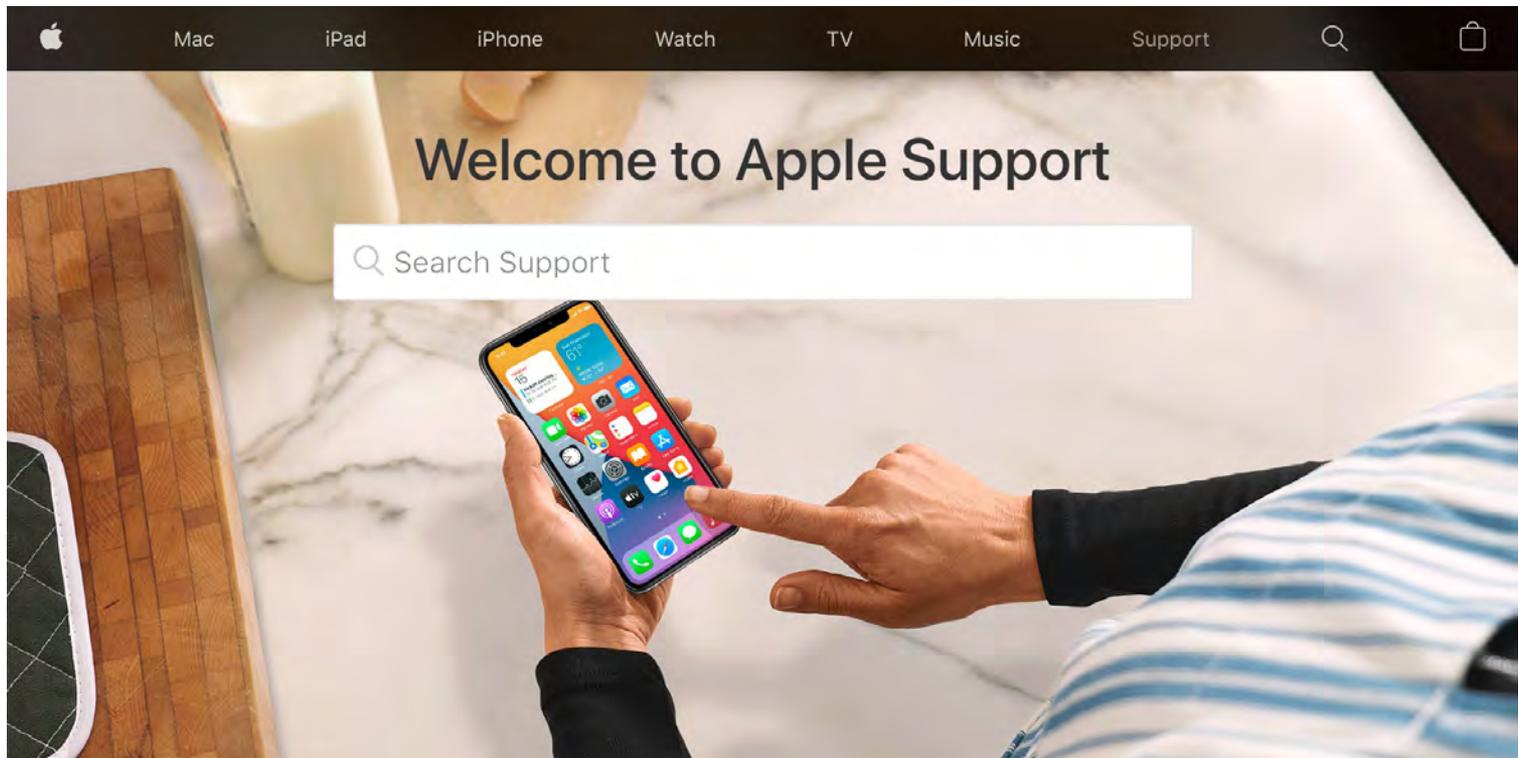
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Face ID Settings

Scrolling further down the list of settings, you will see the same setting options shown here as previous shown for Passcode settings with some additions. On devices with Face ID capabilities you can also turn on/off the ability for your device to recognize when your eyes are pointed at your device, turn on/off the same recognition of eye contact used for certain Apple features & turn on/off the ability for your Apple Watch to unlock your device while in range.

< Settings Face ID & Passcode

ATTENTION

Require Attention for Face ID

TrueDepth camera will provide an additional level of security by verifying that you are looking at iPhone before unlocking. Some sunglasses may block attention detection.

Attention Aware Features

iPhone will check for attention before dimming the display, expanding a notification when locked, or lowering the volume of some alerts.

Turn Passcode Off

Change Passcode

UNLOCK WITH APPLE WATCH

Use the secure connection to your Apple Watch to unlock iPhone when a mask prevents Face ID from recognizing your face. Your watch must be nearby, on your wrist, unlocked, and protected by a passcode.

Require Passcode   Immediately >

Voice Dial

< Settings Face ID & Passcode

Voice Dial

Music Voice Control is always enabled.

ALLOW ACCESS WHEN LOCKED:

Today View

Notification Center

Control Center

Siri

Reply with Message

Home Control

Wallet

Return Missed Calls

USB Accessories

Unlock iPhone to allow USB accessories to connect when it has been more than an hour since your iPhone was locked.

Erase Data

Erase all data on this iPhone after 10 failed passcode attempts.

Data protection is enabled.

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More Questions?

support.apple.com

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