

SF RE▶SERVE Resource List

	Program Name	Program Description	Contact/Location/Website
Online Learning Digital Literacy	Community Living Campaign <i>Services also available in Spanish, Cantonese & Mandarin</i>	Free and Low-Cost Internet Access, Devices, and Classes are offered at the Community Living Campaign. Their Neighborhood Tech Connect program helps older adults and people with disabilities use computers, tablets, and other technologies to connect with family members, manage their health, learn new skills, and more. They also assist eligible participants to receive free devices and internet service. The keys to digital inclusion are access, equipment and training.	About the Community Living Campaign https://sfcommunityliving.org/about-us/frequently-asked-questions-about-the-community-living-campaign/ Digital Literacy Classes and Training https://sfcommunityliving.org/computer-training/
Online Learning Digital Literacy	Zoom Learning Center	The Learning Center offers a growing list of on-demand courses and short videos on how to use Zoom. You and your team can learn new ways to work and collaborate on the platform through a robust library of on-demand courses and videos spanning Zoom’s suite of communication solutions.	https://zoom.us https://learning.zoom.us/learn
Online Learning Digital Literacy	TechBoomers	Techboomers is a free educational website that teaches older adults and inexperienced Internet users how to use various websites and Internet-based applications. Gain access to 100+ free courses.	https://techboomers.com/

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Online Learning Digital Literacy	California Department on Aging Digital Divide	The “digital divide” program works to make sure everyone has access to affordable high-speed internet, devices and skills to navigate online safely, and meaningful content and tools to meet their needs.	<p>Check out the resources below to learn more and get connected.</p> <p>https://www.aging.ca.gov/Programs_and_Services/Digital_Inclusion/</p> <p>For Digital Literacy Resources: Opportunities technology training online or in person, click here:</p> <p>https://aging.ca.gov/Providers_and_Partners/Digital_Inclusion/CDA_Program</p>
Online Learning Digital Literacy	Community Tech Network	<p>Community Tech Network’s (CTN) mission is to transform lives through digital equity. The ability to use digital tools to find, analyze, create, and communicate information is a critical skill for the survival and quality of life of people everywhere. CTN seeks to improve the quality of life, the capacity, and the self-sufficiency of CTN’s learners, trainers, and our partner organizations.</p> <p>They have been serving the public for 15 years through the provision of basic digital skills training, customized multilingual curriculum and the train-the-trainer offerings.</p>	https://communitytechnetwork.org/about/

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Online Learning Digital Literacy	<p>NorthStar <i>a digital literacy program</i></p>	<p>Northstar Digital Literacy tests your computer skills. You can build skills in key areas, and demonstrate your knowledge by earning certificates and badges. Online, self-guided modules assess the ability of individuals to perform tasks based on these skills. Included are basic computer digital literacy standards and modules in three main areas:</p> <ul style="list-style-type: none"> • Essential Computer Skills - Basic Computer Skills, Internet Basics, Using Email, Windows OS, Mac OS • Essential Software Skills – Microsoft Word, Excel, PowerPoint, Google Docs • Using Technology in Daily Life - Social Media, Information Literacy, Career Search Skills, Accessing Telehealth Appointments, Supporting K-12 Distance Learning, Your Digital Footprint. 	<p>https://digitalliteracyassessment.org/</p>
Online Learning Digital Literacy	<p>California Foundation for Independent Living Centers Digital Access Project</p>	<p>The mission of the California Foundation for Independent Living Centers is to increase access and equal opportunity for people with disabilities by building the capacity of Independent Living Centers. The Digital Access Project aims to help those who do not have the digital literary skills they need to succeed and help them to understand the relevance of the Internet in their lives. Whether it is finding a job, helping their children complete homework for school or accessing e-commerce , electronic medical records and connecting with distant family, the Project encourages every person and every person with a disability to take advantage of the tools they need to succeed.</p>	<p>https://cfilc.org/</p>

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Online Learning Digital Literacy	SF Tech Council	SF Tech Council is a mission-driven, multi-sector initiative that advances digital inclusion for older adults and people with disabilities so all can participate in the City’s connected community. Launched in 2015, SFTC is particularly focused on tackling digital inclusion gaps that persist for these populations in their adoption and use of technology as a way to increase online and in-person connections, improve financial security through employment initiatives, and reduce social isolation.	https://www.sftechcouncil.org/
Online Learning Digital Literacy	City and County SF Digital Equity Initiative	<p>SF Digital Equity Initiative via Mayor’s Office of Housing and Community Development. In San Francisco, about one-eighth of our residents don’t have broadband internet access or basic digital skills, and they’re predominantly low-income residents, older adults, people with disabilities, people with limited English proficiency.</p> <p>Check out the resource page how to a) get internet access 2) get devices if you don’t have one and 3) get digital training and support. There are a list of nonprofits and community centers that offer digital literacy training. Some are online and in-person. See website for details. Format varies by location.</p>	https://www.sf.gov/san-francisco-digital-equity

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Online Learning Digital Literacy	<p>National Urban League</p> <p>The National Urban League empowers African-Americans and other underserved communities to achieve their highest true social parity, economic self-reliance, power, and civil rights. The League promotes economic empowerment through education, job training, housing, community development, workforce development, leadership programs, entrepreneurship, health, sustainability, and quality of life.</p> <p>The Digital Career Success Series (DCSS) is a professional development series that helps members of our Urban League Young Professional chapters and other diverse job seekers develop new skillsets that will enhance their careers. Through digital platforms such as webinars and Facebook Live, the DCSS provides an opportunity for remote professional development right from your computer.</p>	<p>https://nul.org/</p>	